9th October 2015

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/15/09/28.

You requested the following information:

I would to know, for Maidstone, how many times 1 ambulance was sent out to a call, 2 ambulances were sent, 3 ambulances etc up until the highest amount of ambulances.

I would like this information to be broken down by the nature of the illness/emergency.

I would like this information for 1 Sep 2013-1 Sep 2014, and 1 Sep 2014-1 Sep 2015 separately.

Please see the attached spreadsheet which shows the number of resources at an incident from the highest to the lowest together with the nature of the problem they were attending as generated by our call takers following information noted during the 999 call. The resources would include helicopter emergency services, double crewed ambulances, Single response Vehicles, Community First Responders and our Hazardous Area Response Team vehicles. This information is based on the Local Authority area of Maidstone and the parliamentary wards contained within.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAmb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email:complaints@secamb.nhs.uk

your service,
your call

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust